



# Adult Services Stakeholder Conference

Not on your own – be safer together  
- Tackling social isolation in Bromley

## Conference Evaluation

In total 100 people attended the Adult Services Stakeholder Conference on 23 November 2016. 36 people completed the evaluation form, the vast majority completing the form at the event.

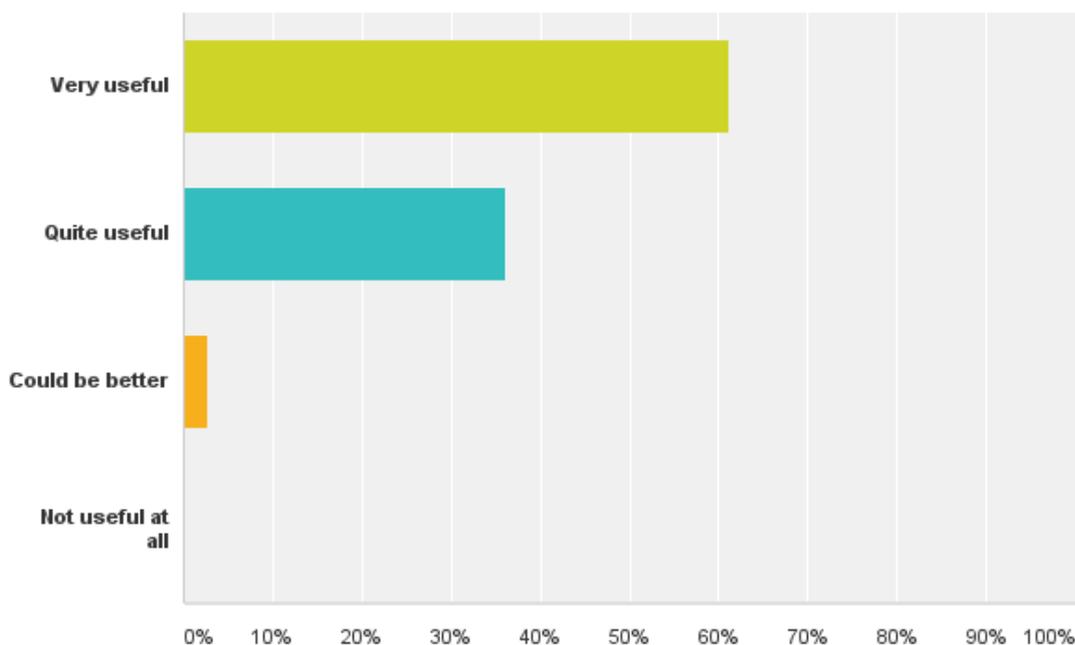
The total cost for the event was £321 (including refreshments and venue hire), or £3.21 per person.

### Overall summary

- The vast majority of delegates found the Conference including the workshops and presentations useful or very useful and informative.
- People found the event well-organised and liked the venue
- A very small number of people suggested areas of improvement in terms of organisation of the event including:
  - smaller workshop area rooms
  - one set of presentations available to everyone and suitable for easy read
  - all day event rather than half day
  - Remove the mid-afternoon coffee break

### Q.1 How useful did you find this Conference?

Answered: 36 Skipped: 0



## Summary

- 35 respondents (97%) found the event quite useful or very useful.
- 1 respondent (1%) felt that the event could be better

When asked to explain their answer, people were positive about the presentations and the workshops

### 1.1 Additional Comments

When asked to explain their answer, the qualitative responses can be divided into the following themes:

#### i) Sharing information on this issue was really helpful

- Useful to see what other organisations do in Bromley to support who can be isolated. It was also great to hear people's personal experiences
- Met a lot of people who could be very useful in helping with the Dementia club I want to start
- Got a better insight into social isolation

#### ii) Was a good networking opportunity

- It was really helpful to network with other providers - the workshops were very helpful
- Good to talk to people. Stalls interesting.
- Good to network with local people and organisations
- Made some new connections with organisations working in the community
- Great networking opportunity and made some useful links. Learnt more about social isolation and how it manifests/impacts on lives.

#### iii) Made me more aware of social isolation as a problem affecting the local community and what we can do about it

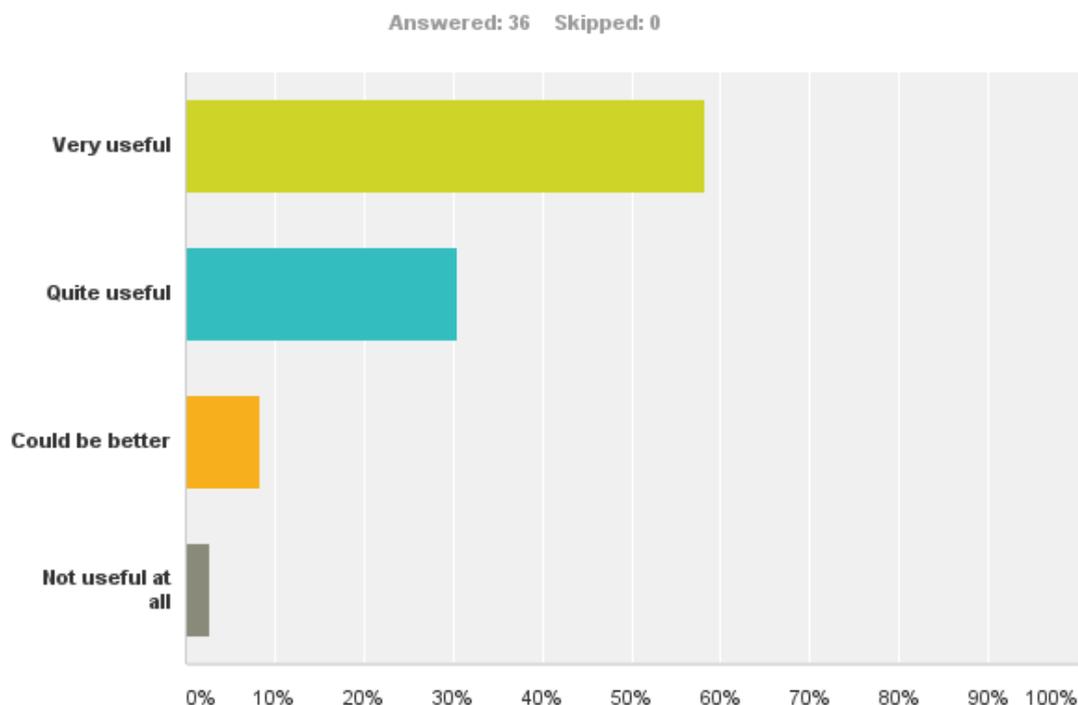
- The event was thought provoking and will be borne in mind whilst developing/ commissioning services
- Added to my current knowledge and experience on subjects discussed. Made useful contacts
- Early stages so hopefully a good starting point
- I like listening to the speakers
- Brought awareness that many different groups can be isolated. Previously I focused on the elderly and those with learning difficulties but now aware that social isolation affects many more people.

#### iv) Sharing information in this way was beneficial

#### v) Thoughts on how we can make the event more useful

- It was useful to hear the presentations and the workshops but wonder how much of the 'talk' will translate into actions
- More information stalls would be helpful
- Found it a bit drawn out - did we need the break in the middle?

## Q 2) How useful did you find the presentations?



### Summary

- 21 respondents found the presentations very useful or quite useful (88%)
- 3 respondents felt that the presentations could be better
- 1 respondent found that the presentations were not useful at all

### i) Comments

When asked to explain their answer, people gave the following comments

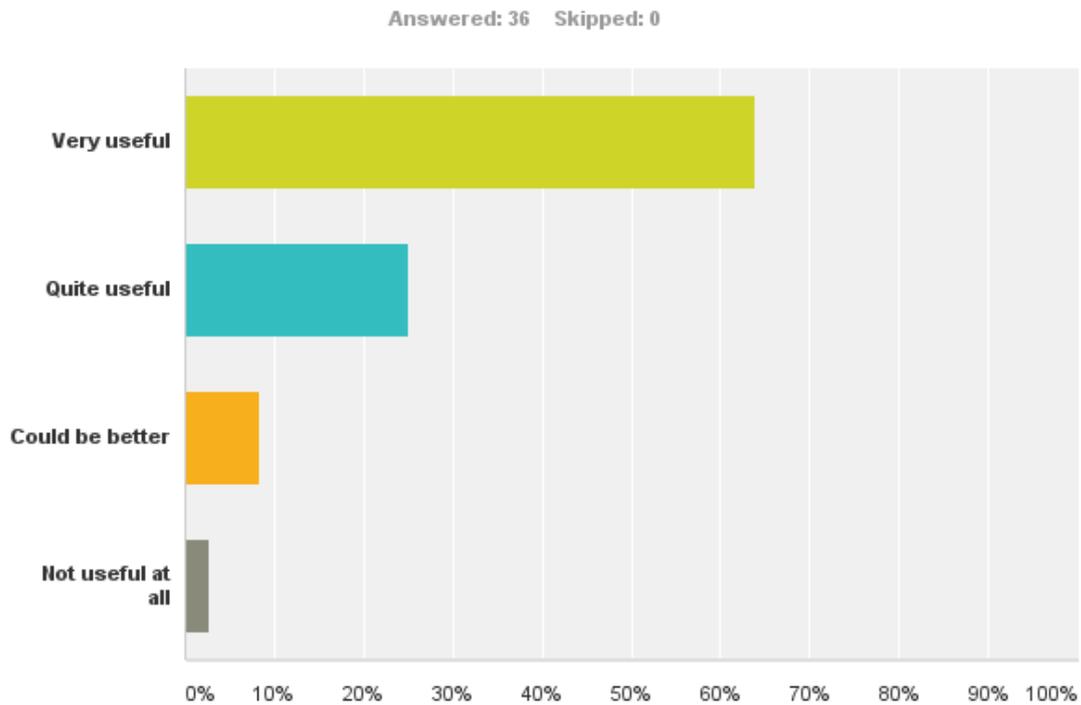
- Relevant and useful lead into workshops
- I could see the presentations and hear them!
- Good insight to different organisations that I can contact on behalf of trading standards and work together
- Very informative presentations
- All the presentations were well done and clear.
- Presentation from Advocacy for All was brilliant, thought provoking. Information is powerful and has enabled the individuals to have confidence in changing lives.

### ii) Room for improvement

When suggesting areas for improvement, the following comments were made

- It was sometimes difficult to hear due to problems with the microphone
- Could the Sparks crowd (Advocacy for All) be higher up so we all could have seen them?
- Accessibility could be improved - my clients could not read the easy read material quickly enough
- Rather than easy read versions, one version should be printed for all. One presentation was done with music and no words and was difficult to follow - not good for people with visual impairment or find it difficult to read.

### Q 3) How useful did you find the workshops?



#### Summary

More than  $\frac{3}{4}$  of respondents found the workshops useful  
22 out of 26 respondents found the workshops very useful or useful (89%)  
3 people felt that the workshops could be better  
And 1 person felt that the workshops were not useful at all

#### Comments

Only one person gave an additional comment - reflecting that only four out of seven people expected in their group turned up

### Q 4) Would you suggest that we do anything differently at the next conference? Or do you have any other comments?

Overwhelming number of responses were positive in response to these two linked questions.

Example of the responses are printed below:

- Learnt a lot
- This was my first time. It made me think of more ways of linking into different groups in as community to combat isolation.
- I liked the fact that young people and adults had a focus - it does make sense to have themed conferences of importance to all
- Good venue, well thought out layout and it was good that coffee was also brought into main church

When suggesting areas for improvement, the following comments were made:

- Have sweeteners
- Workshops need to be in quieter rooms and our room was cold

- Would it be too much to have an all day event? Then after the workshops there could be a Q and A
- Send out questions beforehand so we have more time to think and prepare
- Have one version of speeches/ presentations which is all easy read for everyone - one version for everyone would be more inclusive and promote equality rather than have two versions